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FOR IMMEDIATE RELEASE
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BOUNCE PRO INFLATABLES

Tulsa, OK, March 29, 2016– Bounce Pro Inflatables has been providing quality inflatables and outstanding service for the past 8 years of business. During that time, we have provided thousands of satisfied Tulsa area customers with our inflatables for their parties and events.

Unfortunately, over the past week, we had a server crash that had taken down our phone, email and event reservation system. We have been making recent changes to our website to enhance our search engine optimization (SEO). Due to these changes, our website has become one of the top five (5) google search results nationally for Inflatable Party Rentals. As an unexpected result, our company has received over 1000 national calls daily and our system resources crashed as they were not designed to handle this overload. Regrettably, we were not able to access our existing reservations that we had established for the weekend. We received our replacement server yesterday afternoon and have begun the restoral process of our daily backup data which we expect to be completed later this afternoon. We have also secured a backup system that will give us immediate availability of our data in the case a system issue occurs again.

Once our data and system restoral is completed later today, each of our customers that were affected will be contacted and receive an immediate full refund of any deposit amount paid. In addition, as we have always with any unhappy customer, is provide them an additional \$200 voucher credit towards their next rental with us. We have always prided ourselves in providing only the most exceptional service and products in our industry and we have hundreds of customer surveys and comments that reflect that.

Our sincerest apologies go out to those customers that were affected but we will always make it right.