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Like numerous municipalities across the country, the City of Tulsa experiences and successfully repels attempts to access its IT infrastructure every day. As reported on Wednesday, our security systems identified such an effort on one of our servers that hosts the City website. You are being contacted because you submitted an employment application through the City's website.

The City of Tulsa immediately took a variety of measures to protect individuals potentially impacted through a thorough review of the available logs. Our records indicate that the attempts to gain access to data by an unauthorized user were unsuccessful. However, because limited personal information resided on that server, we are actively communicating the situation to potentially impacted individuals.

The personal information that **may** have been accessed includes your name, residential address, social security number and/or driver's license number.

**What you should do**

We suggest you call one of the three numbers below to request that a fraud alert be placed on your credit file. A fraud alert lets creditors know to contact you before opening new accounts.

Experian 1-888-397-3742	Equifax 1-800-525-6285	TransUnion 1-800-680-7289
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A fraud alert can be placed with any of these agencies at no cost to you and will automatically place fraud alerts with the other two agencies. You will then receive letters from all of them, with instructions on how to get a free copy of your credit report.

When you receive your credit reports, look them over carefully. Look for accounts you did not open. Look for inquiries from creditors that you did not initiate. Also look for personal information such as your home address and social security number, which is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

CITY HALL AT ONE TECHNOLOGY CENTER  
175 E. 2<sup>nd</sup> St. • Tulsa, OK 74103 • Office 918. • Fax 918.576.5448  
[www.cityoftulsa.org](http://www.cityoftulsa.org)

Even if you do not find any signs of fraud on your reports, you may want to check your credit report periodically out of an abundance of caution. Just call one of the numbers above to order your reports and keep the fraud alert in place.

If you have placed a fraud alert, but still believe you are at risk, you should be aware that you may also place a security freeze on your credit file. A security freeze means that your file cannot be shared with potential creditors, to open new credit cards or other lines of credit, without your express authorization.

You may also find more consumer protection information online via the Federal Trade Commission website [www.ftc.gov](http://www.ftc.gov).

We regret any inconvenience or concern that this incident may cause. These types of threats are becoming a significant challenge not only for government agencies, but private corporations. Please use the services we have provided in this letter. If there else is anything we can do to assist you, please email the Customer Care Center at [mac@cityoftulsa.org](mailto:mac@cityoftulsa.org) or call 918- If you call the City, please refer to the reference number on this letter.

Sincerely,



Tom Golliver  
Chief Information Officer  
City of Tulsa